

How to Renew Medicaid if You are Experiencing Homelessness



Medicaid must be renewed every twelve months. To prepare for the Medicaid renewal process, contact your Medicaid office and share your most current contact information, such as name, address, phone number, and email address.

The state and/or county will contact you with important information about keeping your Medicaid benefits. If you can set up a mailing address with a trusted source, that will be helpful.

You May Not Have to Complete a Renewal Packet

Not everyone has to complete renewal paperwork. Some people can renew their Medicaid more easily. In some states, your Medicaid may be automatically renewed if Medicaid has all the information about you that they need. In some states, if Medicaid has information that says you are very low-income or have no income, they will send you a letter telling you that your Medicaid is automatically renewed. Ask your Medicaid office if you were automatically renewed.

The best way to find out if you have been automatically renewed is to access your online account or contact Medicaid by telephone or go in-person. Tell your Medicaid office that you are currently unhoused and see if they can help you renew more easily. You can have someone help you call or go to the office if you want.

Find your [local Medicaid office here](#).





How to Renew if You Don't Have a Renewal Packet or Did Not Get a Letter Saying that Your Medicaid was Renewed for Another Year

If your Medicaid office was not able to automatically renew your Medicaid, they will send you a renewal packet to complete. **You could lose your Medicaid coverage if you do not complete and return the form.**

Medicaid will send you a personalized renewal form or you can set up an online account to renew. If you did not get a renewal form in the mail or a letter telling you that your Medicaid was automatically renewed, reach out to Medicaid and request a renewal packet.

To get a renewal form and submit a renewal form you can:



CALL

Call Medicaid and request renewal forms. This will work if you have an address where you can receive regular mail. You can also renew over the phone. They might get enough information from you while you are on the telephone that they can renew you while you are on the call.



GO IN-PERSON

Go in-person to Medicaid and ask for your renewal forms. They may get enough information from you during the in-person visit that they can renew your Medicaid during the visit. You can also return a renewal packet in person.



GO ONLINE

Log in or create an online account to renew online. To find your state online renewal site, [go here](#)



MAIL

Mail in a completed renewal packet if you received yours in the mail.



To renew, Medicaid will need proof of changes in your life. You could have a change in income. You could have a change in the number of people in your household. You may need to gather any documents that show what changes you have. You will need to submit the documents with your renewal forms. If you do not submit all the documents, Medicaid may not renew you. You could lose your Medicaid coverage.

If you do not have any changes, renewing can be simple. You will need to tell Medicaid (or submit online) that nothing has changed in your household and submit your renewal forms.

You do not need to go through the renewal process alone. You can get help - from your case workers, case managers, or others. You can also ask someone to become your authorized representative so they can do this for you.